

Our team (L-R): Brandon Williams, Arie Kain, Cyndi Everette, Dusty Marshall and Michael Cooper

ABC Locksmiths, LLC

LOCKED IN ON CUSTOMER CARE

We're excited to introduce you to Cyndi Everette, Greenville native and owner of ABC Locksmiths, LLC. We had the chance to get her to answer a few questions for us, so we hope you enjoy getting to know her as much as we have!

Tell us a little bit about your family...

I was fortunate to have been married to a wonderful man for 21 years. My daughter and I live in Powdersville where she attends Powdersville High School. We built a home next door to my parents, so it's nice to know that Grandma is right next door. We have two dogs and three cats, and they all get along. We got each of our pets from Greenville Animal Care, and love each of them so much. Over the past few years, as my daughter has gotten older, more "free time" has been devoted to local



sports and enjoying our beautiful downtown. We love the Greenville Triumph and Greenville Swamp Rabbits, and enjoy going to those games in addition to watching the Greenville Drive. I sure hope we can get back to the game this year!

When did you start ABC Locksmiths?

We opened in 2005, so 16 years.

You could have done anything in the world. What made you choose this type of business?

Well, that's a trick question. I ended up here after my husband passed in 2014. He originally started the business to offer the upstate a small hometown feel locksmith shop. And we are definitely that, It's not unusual to stop in and hear customers' stories. It's a very relaxed atmosphere. I kept the shop, because it did offer the community a service, and because there are five families which have become a part of this business and made it a success. Each of the locksmiths believes in my

vision, and I believe in them, I must say, I never have looked back.

What types of services do you provide?

Everything locksmithing, One of our sayings is "if it has a key, we can work on it." Of course, we have to keep up with the times, so we are always making sure we are learning the latest in automotive, residential and commercial locksmith needs. And, yes, that includes safes and service of safes,

What sets you apart from other businesses in your industry?

All locksmiths with ABC Locksmiths, LLC, are required to join the SC Locksmith Association. For the customer, this means each locksmith has been background checked through SLED and attends Continued Education classes each quarter to stay on top of locksmith trends.

What advice do you have for homeowners who might need your services? Is there anything they need to think about/plan for before they give you a call?

The advice I give everyone is "we would love to be your locksmith, however, if you choose another locksmith, please be sure to ask if they are members of the SCLA." I offer this suggestion because South Carolina does NOT require licensing or background checks to be called a locksmith. Locksmiths are usually dealing with confidential information and/or access to properties. The last thing anyone needs to worry about is the integrity of the locksmith.





Is your business involved in philanthropy or giving back to the community? If yes, tell us about what you do.

There are many ways to give back to your community. We enjoy supporting local organizations which focus on and family and children, Our shopkids (employees' children) have been sponsored by the shop for community events as well as sports and, yes, a beauty pageant. We have also participated in the annual fundraisers for Habitat for Humanity, Meyer Center, Legacy Academy, The Children's Museum and Shriner's Hospital.

Is there anything else that you'd like to share with the Montebello community or that you think they should know about your business?

We are local. You will be greeted by someone wearing our uniform and driving a marked commercial van. When you need a locksmith, it can be an unnerving time. We are ready to help.



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