



# BLUE CRYSTAL POOL SERVICE

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www.bluecrystalpoolservice.com

## Drain Waiver/Acid Wash Treatment

Customer Name \_\_\_\_\_ Customer Phone \_\_\_\_\_

Address \_\_\_\_\_ City/Zip \_\_\_\_\_

Blue Crystal Pool Service has made the determination that your pool water needs to be drained. Pool or Spa needs draining due to:

- Acid Wash, Chlorine Rinse
- Reduce mineral over saturation
- Over Stabilization
- Bacteria or algae infestation
- Pool needs repairs

**Draining:** It is perfectly safe to leave the submersible pump plugged in overnight. It will shut itself off when the pool is empty. You may unplug the pump once the pool is drained so that no one will trip over the cord. When water is removed from a pool, the pool may raise out of the ground, a condition often times caused by hydrostatic pressure (too much moisture in the soil).

Draining a swimming pool will put stress on the interior surfaces. When you remove the water from the pool, you run the risk of exacerbating certain underlying and existing conditions that are not visible when the pool is full of water. Calcium nodules, blisters, pinholes, air pockets and crazing (hairline cracking) are not visible at the surface of the pool, however, anytime a pool is drained you run the risk of popping, chipping, blistering, peeling or cracking of the pool surface due to pre-existing conditions that reveal themselves when the static pressure of the weight of the water is removed from the pool. These conditions may not become apparent after draining or even refilling. They can show up in a few weeks or months after refilling the pool. When these issues become exposed, it is an indicator that the surface is wearing thin or defective and it is time to resurface your pool.

Customer was informed that the pool surface needs replacing and has elected not to resurface at this time against Blue Crystal Pool Service's recommendation. **Customer initials** \_\_\_\_\_

**I elect to have my pool acid washed.** Acid washing is a procedure that utilizes an acid and water solution, which actually removes a small layer of the plaster material. While acid treatments are recognized as a common procedure for stain removal, there are several problems that may occur. The process of applying acid to plaster surfaces may cause the surface to etch, become rough or expose the aggregate in the plaster mix. In some cases cracking, thinning or delamination of the tile and plaster may occur. An evenly colored, smooth texture after an acid wash is a totally unrealistic expectation. The stains most likely took a long period of time to develop and could be embedded deeply into the plaster material. At best, the customer can expect the pool's appearance to look "brighter" than before with some stains remaining.

**Note:** an acid wash does not remove the scale from the tile around the water line. The unsightly ring on your tile can be removed through a process known as glass bead tile cleaning. Blue Crystal Pool Service does not offer glass bead tile cleaning.

A Blue Crystal Pool Service representative will set and start the pump to drain your pool. Blue Crystal Pool Service will check the flow for a few minutes to make sure there are no problems. Blue Crystal Pool Service is not responsible for the drain clean out overflowing or flooding as a result of the pool draining process after leaving the property.

PLEASE DO NOT allow children or others near the pool until it is full of water again.

PLEASE DO NOT turn on the pool light until the pool is filled with water or the light may explode. Please make sure your pool pump is turned off.

It is the homeowner's responsibility to call us when the pool is full of water again. If requested, we will return to balance the water chemistry at that time.

It is the customer's responsibility to locate the drain clean-out.

By signing below, you acknowledge that you read and understand the risks and other information disclosed above.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_