

February 4, 2025

Dear Anthem Patient:

You are receiving this letter because you are a valued patient of Family Practice Associates of Lexington. FPA is one of the largest independent practices focused on Family Medicine in Central Kentucky. We are proud to be certified as a patient-centered medical home and are consistently recognized for providing high-quality care at the best value for our patients.

Periodically, healthcare providers negotiate reasonable increases from health insurance companies to keep up with the rising cost of medical supplies, pharmaceuticals, and healthcare wages. For the first time since 2019, FPA is in active negotiations with Anthem BCBS. We desire to reach an agreement allowing our participation with Anthem's contracts to continue. If we cannot reach a mutual agreement in the coming weeks, the contract will terminate on March 4, 2025.

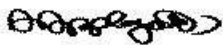
We currently hold contracts with multiple health insurance plans, including the ones listed on our website at www.fpalex.com/accepted-insurance. Our services can also be accessed as out of network providers for plans we don't participate with.

We want to continue to provide services to you and your family. We are committed to keeping you updated on changes in the status of our Anthem Agreement. If you need additional information or assistance during this time, please do not hesitate to contact the following resources:

- 1) Visit www.fpalex.com for the most up-to-date FPA participation information;
- 2) Call FPA at 859-278-5007;
- 3) Email anthemInfo@fpalex.com; or
- 4) Contact Anthem Member Services at the number on the back of your Anthem ID card.

We appreciate the opportunity to provide services to you and your family. On behalf of our Board of Directors, providers, and staff, we want to thank you for choosing FPA and hope to continue caring for you for many years to come.

Sincerely,



Keith Applegate, MD
President and Managing Partner



Katherine S. Love
Chief Executive Officer