



# BLOUNT

## RURAL HEALTH CENTER

Dear Patients,

Re: New Electronic Health Record

As we continue to provide you with quality services, Blount Rural Health Center will change to a new Electronic Medical Record system for your health records.

May 06, 2024 – May 17, 2024, our Medical, Dental and Behavioral Health staff will be learning to use the new system. During this time, we will be able to offer fewer appointments as our staff will be training and learning the new system. There will be a few days that the different departments will not be seeing patients in the office due to staff training. We apologize for any inconvenience during this necessary change.

Our offices will be available during this time by phone or patient portal, but you should expect some delay in responding. If you are going to need a refill, please reach out to our office as soon as possible so that we can get that taken care of.

If you have any questions about the change, please reach out to our office.

Thank you for your patience and understanding!